

Ice Cleaning Environmental Limited is committed to its dedication in implementing through its quality management system, defect free services on time and within budget to its clients.

Ice Cleaning Environmental Limited operates a quality management system that has gained BS EN ISO 9001 – 2000 certification, including aspects specific to construction, maintenance and associated trades.

The Management is committed to:

- ◆ Develop and improve the quality management system.
- ◆ Continually improve the effectiveness of the quality management system.
- ◆ The enhancement of customer satisfaction.

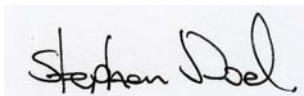
The Management has a continuing commitment to:

- ◆ Ensure the customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- ◆ Communicate throughout the organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
- ◆ Establish the quality policy and its objectives.
- ◆ Ensure that the management reviews set and review the quality objectives

Key Responsibilities:

Ice Cleaning Environmental Limited board are accountable for Quality matters. Quality Manager is responsible for performance within the company.

The objectives of this policy may only be achieved with the co-operation of all employees, it is made available to all members of staff, where required Managers inductions are carried out.



Steve Noel  
Managing Director.  
27/01/2008